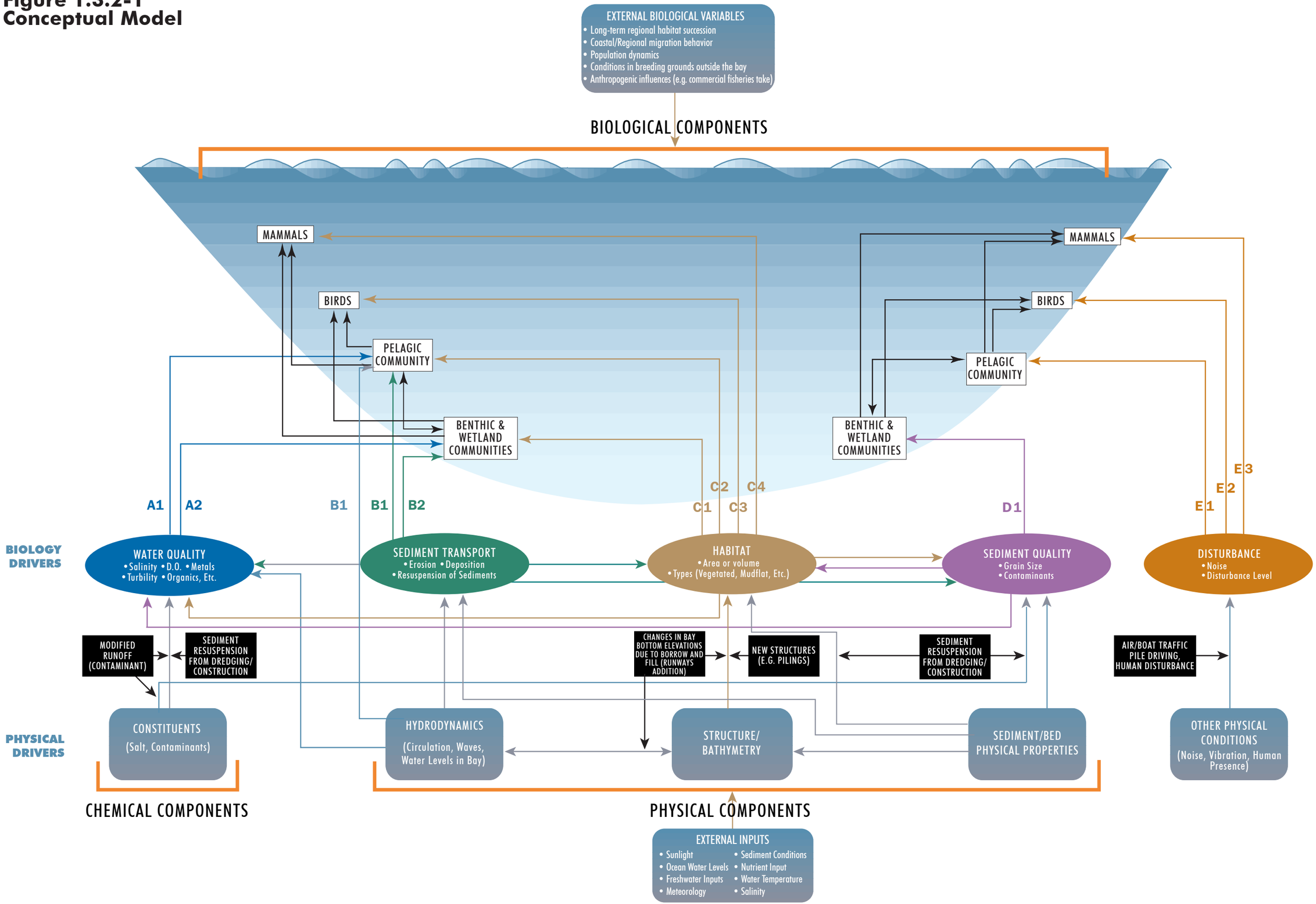**Figure 1.3.2-1**
**Conceptual Model**